

## Continental Cashback Promotion Terms and Conditions

These terms and conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Entry instructions are deemed to form part of the terms and conditions and by participating, all entrants will be deemed to have accepted and be bound by the terms and conditions. Please retain a copy for your information.

1. Continental Cashback Promotion is open to all retail customers who are UK residents aged 18 and over, Employees and the immediate families of the Promoter, retailer, their agents or anyone professionally connected with the promotion and trade customers (fleet and company vehicle drivers) are not eligible to enter this promotion.

The promotion will run from 00:00 1<sup>st</sup> March 2025 to 23:59 14<sup>th</sup> May 2025. The purchase period will run from 00:00 1<sup>st</sup> March 2025 to 23:59 30<sup>th</sup> April 2025.

2. Maximum one claim per person.
3. Purchase and internet access required.
4. **How to claim:** To claim your cashback reward via a pre-paid Mastercard, purchase at least two participating products from a participating retailer between 1<sup>st</sup> March 2025 and 30<sup>th</sup> April 2025 in one transaction, follow the advertised link or visit: <https://www.continental-tyres.co.uk/rewards/online-cashback/> and click on the "Claim Now" button, and then select the "United Kingdom" button to be taken to the rewards platform. You must then complete the required fields and submit your claim during the promotional period. Your full name, email, mobile number, home address and car registration number will be required to claim. Claims must be accompanied by a valid invoice number and a copy of the invoice obtained from participating retailers.
5. Claimants who make a claim on someone else's behalf will be disqualified, at the Promoter's discretion.
6. Claims (bulk or otherwise) made from trade, syndicates, consumer groups or third parties will not be accepted. If it becomes apparent that a participant is reposting the same content multiple times or using a computer(s) to circumvent this or any other condition by, for example, the use of 'script', 'brute force' or any other automated means, that person's claims will be disqualified, and any cashback will be void.
7. Incomplete, illegible, invalid, or misdirected claims will not be accepted. Proof of sending will not be accepted as proof of delivery. The Promoter takes no responsibility for claims delayed, incomplete or lost due to technical reasons or otherwise.
8. Participating products include all Continental car, van or 4x4 tyres purchased directly from participating retailers.

9. **The Reward:** Pre-paid debit Mastercard, the value of which is determined by the following:
- £10 on two or £15 on four participating products 17" rim size and below in a single transaction.
  - £15 on two or £25 on four participating products 18" rim size in a single transaction.
  - £20 on two or £30 on four participating products 19" rim size and above in a single transaction.
10. **Mastercard:** The virtual pre-paid Mastercard can take up to 15 days to receive by email or SMS text message. A physical pre-paid Mastercard can take up to 23 days to deliver, and it is not reusable after all of the redeemed money has been spent. Claimants will have the choice between receiving the pre-paid Mastercard virtually or physically. This choice will be given via an email from [service@prepaiddigitalsolutions.com](mailto:service@prepaiddigitalsolutions.com) that will be sent within 14 days after a valid claim and the completion of any verification process.
11. Mastercard reserve the right to initiate a participant validation check. The participant validation check will require the claimant to provide documentation to prove their identity, such as a passport or driving licence. The recipient may choose to provide the required information at the time they are prompted or may opt to return later to provide the information to Mastercard. However, they will not be able to access the reward until the information has been provided and validation check has been cleared.
12. Use your card everywhere Mastercard is accepted. Mastercard is a registered trademark and the circles design is a trademark of Mastercard International Incorporated. This card is issued by Transact Payments Limited pursuant to license by Mastercard International. Transact Payments Limited is authorised and regulated by the Gibraltar Financial Services Commission
13. You will be required to submit your Identity verification details, which will be sent separately to activate your Mastercard.
14. **Claim notification:** Claimants will be notified by email, and following initial notification, the claimants will have 120 days to claim their reward. After valid claim and completion of the verification process, the claimants will receive their reward within 30 days. Rewards cannot be returned for another reward. Claimants are encouraged to monitor their connections (email and telephone calls) during this time including junk folders.
15. No cash or other reward alternative available, in whole or in part, except owing to circumstances outside the reasonable control of the Promoter. The Promoter reserves the right to offer a suitable alternative reward, or part of a reward, of equal or greater value. The rewards are non-transferable and cannot be sold or auctioned.
16. In the event of circumstances outside the reasonable control of the Promoter, or otherwise where fraud, abuse, and/or an error (human or computer) affects or could affect the

proper operation of this promotion or the awarding of the rewards, and only where circumstances make this unavoidable, the Promoter reserves the right to suspend, cancel or amend the promotion or these terms and conditions, at any stage. If any act, omission, event or circumstance occurs which is beyond the reasonable control of the Promoter and which prevents the Promoter from complying with these terms and conditions (including but not limited to global or regional health crises, weather conditions, fire, flood, strike, hurricane, industrial dispute, war, terrorist activity, hostilities, political unrest, riots, civil commotion, epidemic, pandemic, famine, plague or other natural calamities and acts of God), the Promoter will not be liable for any failure to perform or delay in performing its obligations but will always endeavour to minimise the effect to participants in order to avoid undue disappointment.

17. The Promoter reserves the right to verify all entries including but not limited to asking for proof of purchase and ID including date of birth (passport, driving licence or equivalent form of identification that clearly states the winner's date of birth) and to refuse to award a reward or withdraw reward entitlement and/or refuse further participation in the promotion and disqualify the participant where there are reasonable grounds to believe there has been a breach of these terms and conditions. The Promoter will be the final arbiter in any decisions, and these will be binding, and no correspondence will be entered into.
18. The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense or damage which is suffered or sustained (whether or not arising from any person's negligence) in connection with this promotion or accepting or using a reward, except for any liability which cannot be excluded by law (including personal injury, death and fraud) in which case that liability is limited to the minimum allowable by law.
19. If any of these clauses should be determined to be illegal, invalid or otherwise unenforceable then it shall be severed and deleted from these terms and conditions and the remaining clauses shall survive and remain in full force and effect.
20. It is the responsibility of the entrant to provide correct, up-to-date details when entering the promotion and on reward acceptance. The Promoter cannot be held responsible for winners failing to supply accurate information which affects reward acceptance or delivery of their reward.
21. Claimants can check on the status of their claim by contacting [Continentaltyresrewards@email-360insights.com](mailto:Continentaltyresrewards@email-360insights.com).
22. The Promoter has no control over internet or communication networks and is not liable for any problems associated with them due to traffic congestion, technical malfunction or

otherwise. The Promoter will not be held liable to any individual for any fraud committed by any third party nor for any event beyond its control including, but not limited to, user error and any network, computer, hardware or software failures of any kind which may restrict, delay or prevent a participant's entry to the promotion.

23. These Terms and Conditions shall be governed by the law of the relevant country for each entrant, and entrants submit to the exclusive jurisdiction of the courts of the relevant country they reside in.

24. The Promoter will only use the personal details supplied for the administration of the promotion for no other purpose, unless we have your consent. When entering the Promotion, you acknowledge that your entry, full name, email, mobile number, home address and car registration number will be required to enter will have been made available to the Promoter and their external partner 360insights (Europe) Ltd. All personal data will at all times be kept confidential and in accordance with current Data Protection legislation. Your personal data will be held and used by the Promoter under the **Promoter's Data Protection Notice**. Data will be stored for three months after the close of the promotion before deletion. You can request access to your personal data, or have any inaccuracies rectified, by sending an email to [Continentaltyresrewards@email-360insights.com](mailto:Continentaltyresrewards@email-360insights.com). By participating in the promotion, you agree to the use of your personal data as described here.

Promoter: Continental Tyre Group Ltd, Botanica Ditton Park, Riding Court Road, Datchet, United Kingdom, SL3 9LL